

PROVIDER PARTNERS:

Reminder: Effective October 1, 2019, the Centers for Medicare & Medicaid Services (CMS) changed the Medicare Skilled Nursing Facility Prospective Payment System (SNF PPS) reimbursement methodology from Resource Utilization Groupings (RUGs) to the new Patient Driven Payment Model (PDPM).

naviHealth's primary goal is to ensure the right level of care is authorized and delivered to the members under our management. The naviHealth Skilled Inpatient Care Coordinator (SICC) will continue to authorize the appropriate Case Mix Group (CMG) level and look to the facility to convert the CMG level to an appropriate Health Insurance Prospective Payment System (HIPPS) code for the purpose of billing and ensuring compliance with CMS Encounter Data submission requirements.

naviHealth recognizes your priority for billing accuracy and timely claims processing. As a committed partner to ensuring clean, accurate claims, we would like to re-emphasize the following best practices available to you:

- Weekly, during the interdisciplinary team (IDT) meeting, the SICC verbally confirms the dates of service and the four CMG levels-of-care for all members discharged the prior week
- Upon request, a naviHealth clinical leader participates in the provider's monthly "triple-check" process to confirm the dates of service, final CMG and the facilities accuracy in the conversion to the HIPPS code

Please, work with your SICC to coordinate participation in your weekly IDT Team and monthly "triple-check" meetings. Participation in Triple Check will require in advance:

- Date and Time of the Meeting
- Name and DOB of Members being reviewed

To further reduce administrative burden and to provide accurate information to CMS regarding the Medicare Advantage Beneficiaries in your care, providers should continue to follow the required Omnibus Budget Reconciliation Act (OBRA) Assessment Schedule and convert the CMG levels authorized by naviHealth to the appropriate HIPPS code for inclusion on the claim.

Thank you for your continued support and partnership as everyone acclimates to the new PDPM payment methodology.

If you have questions, please use the link below to visit our provider resource page or contact your local naviHealth Network Manager or Director.

<http://navihealth.com/partners/pdpm/resources/>